



Leadership @ All Levels

LEADERS AREN'T BORN - THEY'RE MADE

QVCC's popular Leadership @ All Levels program is a proven method of increasing your employees' value to their colleagues, teams, and organization.

Meet our instructor: Rockie Blunt, Ed.D.

Rockie Blunt has earned a reputation for helping students discover their strengths while building new skills. A graduate of Yale University, he holds a master's degree from Clark University and a doctorate in human resource education from Boston University.

"The QVCC Leadership series is an excellent source for strengthening our leaders of today and shaping our future leaders to better serve our customers."

Larry Acquarulo
Owner/CEO, Foster Corporation

Module 1: Personal Leadership

August 31, September 7, 14, 21

- Myers Briggs Type Indicator®
- Leadership Roles and Competencies
- Emotional Intelligence
- Personal Power and Influence

Module 2: Interpersonal Leadership

September 28, October 5, 12, 19

- Leadership Communication
- Leading the Generational Mix
- Coaching and Mentoring
- Conflict Resolution Techniques

Module 3: Team Leadership

October 26, November 2, 9, 16
(No class Nov. 23)

- Building Strong Teams
- Motivation and Empowerment
- Leading Meetings and Self-Directed Work Teams
- Decision Making and Solving Problems

Module 4: Organizational Leadership

November 30, December 7, 14, 16

- Organizational Culture and Climate
- The Leader as Teacher
- Innovation and Change
- Looking to the Future

Classes are held on Tuesdays/Thursdays from 9 am - 12 pm in room C127.

Participants who complete all 4 modules will receive a certificate in Leadership and plaque of achievement.

TO ENROLL

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**THE COST IS \$575
PER MODULE.**